

Office Use Only Account Number: _____ Meter Reading: _____

Customer information form.

Copy of lease or contact of address.

Copy of driver's license.

Deposit: \$300.00 for rental. All other \$150.00

Deposit paid by: Cash Check Credit Card Money Order Pledge

Customer Information

Move In Date: _____

Currently, is your Water On Off

Circle one: Owner Renter If renting, who is your landlord? _____

Name: _____

Service Address: _____

Mailing Address if different: _____

Would you like to be signed up for Email Bill? Yes No, I would like paper bills.

Email Address: _____

Social Security #: _____ Date of Birth: _____

Phone #: () _____ Cell #: () _____

Employment: _____ Work #: () _____

Spouse/Other: _____

Email Address: _____

Social Security #: _____ Date of Birth: _____

Phone #: () _____ Cell# () _____

Employment: _____ Work # () _____

Emergency contact: _____ Phone # () _____

Would You like to be signed up for Auto Payments? (There are no fees)

If yes, please fill out ACH form. No, I do not wish to have auto payments.

Water Billing Information:

All water bills are due on the 15th of each month. If your bill is not paid by the 15th a 15% late fee will be added to your bill. You will not get a late fee notification. Any account that are not paid in full by the 20th of the billed month is subject for shut off.

Disconnection of service:

- 1st offense: \$50.00 disconnection service and \$50.00 reconnection of service fee
- 2nd offense: Deposit will need to bring deposit up to \$300.00 as well as the \$50.00 disconnection service and \$50.00 reconnection of service fee.
- 3rd offence: Customer is considered a at risk customer and are required to pay a additional \$100.00 deposit as well as the \$50.00 disconnection service and \$50.00 reconnection of service fee.

Reconnection of services:

- Payments made by 2:30 pm, water service will be turned on by the end of the business day.
- Payments after 2:30 pm, water service will be turned on the following business day.

Unpaid bills:

- It is the customers responsibility to let us know when to terminate service.
- Services will be terminated if water bills that are not paid in full 7 days after the shut off date.

I will be the user of service at the above address. I/we agree to pay all bills for the service until I request to have service terminated. I agree that for you to service our account or to collect any amount I owe, you may contact me by phone at any number associated with my account including wireless telephone numbers, which would result in charges to me. You may also contact me by sending text messages or e-mails address I provide you. Methods of contact may include using pre-recorded or artificial voice messages and/or Use of an automatic dialing device if possible. I have read this disclosure and agree the City/Creditor may contact me/us described above.

By signing this contact, I have read the above and agree to the water services terms and conditions.

Signature: _____ Date: _____

Co-Owner Signature: _____ Date: _____